

Step 2: Configuring your VOIP settings:

Troubleshooting Tip

One sided VOIP calls may be an indication of a missing or misconfigured port forwarding rule.

1. Open your web browser and go to the address <http://192.168.1.1>, using admin as the username and password.
2. Select "Voice" from the menu on the lefthand side.
3. Enter the following information into the marked sections:

NetComm™ Integrated Access Device

Voice > SIP configuration

Enter the SIP parameters and click Start/Stop to save the parameters and start/stop the voice application.

Interface name: It should be on ppp_8_35_1

Local selection: Select *AUS Australia for Australian user

Preferred codec list:

Preferred ptime:

Use SIP Proxy.

SIP Proxy:

SIP Proxy port:

Registration Expire Timeout:

SIP domain name:

Use SIP Outbound Proxy.

Should be Ticked xxxxxxxxxx is your 10 digit clickncall username

LineEnabled	Extension	Display Name	Authentication Name	Password
1 <input checked="" type="checkbox"/>	xxxxxxxxxx	xxxxxxxxxx	xxxxxxxxxx	<input type="text"/>
2 <input checked="" type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Your sip password as in the welcome email.

- Interface name ppp_8_35 (from drop down menu)
- Local selection AUS – Australia (from drop down menu)
- Preferred codec list G729, G711A, G711U (from drop down menu)
- Preferred ptime As per your VOIP service provider
- Use SIP proxy should be ticked
- SIP proxy As per your VOIP service provider
- SIP proxy port 5060
- Register expire timeout As per your VOIP service provider
- SIP domain name: As per your VOIP service provider
- LineEnabled should be ticked
- Extension Your supplied VoIP number
- DispName Your supplied VoIP number
- Authentication Name Your supplied VoIP number
- Auth. Password Your supplied VoIP Password

Leave the remaining options unchanged and click "Save/Apply".
Your VOIP device should then restart and connect to your VOIP service.